

ESL Survey, Spring 2008 -- DISTRICT

* Edited *

Temporary.

Select if(missing(q02)).

freq var=q01.

Q01: What is your native language?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Spanish	357	77.4	81.3	81.3
	Vietnamese	17	3.7	3.9	85.2
	Japanese	9	2.0	2.1	87.2
	Korean	20	4.3	4.6	91.8
	Chinese	36	7.8	8.2	100.0
	Total	439	95.2	100.0	
Missing	0	22	4.8		
Total		461	100.0		

Temporary.

Select if(missing(q01)).

freq var=q02.

Q02: What is your native language group?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Middle Eastern	35	26.7	32.1	32.1
	Eastern European	20	15.3	18.3	50.5
	Western European	8	6.1	7.3	57.8
	Southeast Asian	37	28.2	33.9	91.7
	Another Language	9	6.9	8.3	100.0
	Total	109	83.2	100.0	
Missing	0	22	16.8		
Total		131	100.0		

Q03: Do you have a job?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	345	53.0	54.8	54.8
	No	285	43.8	45.2	100.0
	Total	630	96.8	100.0	
Missing	System	21	3.2		
Total		651	100.0		

Temporary.

Select if(q03=1).

freq var=q04.

Q04: How many hours per week do you work?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-10	16	4.6	4.7	4.7
	11-20	51	14.8	15.0	19.8
	21-30	71	20.6	20.9	40.7
	31-40	126	36.5	37.2	77.9
	More than 40 hours per week	75	21.7	22.1	100.0
	Total	339	98.3	100.0	
Missing	0	6	1.7		
Total		345	100.0		

Q05: What is your age?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	17-22	252	38.7	39.1	39.1
	23-29	132	20.3	20.5	59.6
	30-39	137	21.0	21.3	80.9
	40-49	90	13.8	14.0	94.9
	50 or older	33	5.1	5.1	100.0
	Total	644	98.9	100.0	
Missing	0	7	1.1		
Total		651	100.0		

Q06: How long have you studied English at RCC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-6 months	332	51.0	51.9	51.9
	6 months - 1 year	210	32.3	32.8	84.7
	2-3 years	84	12.9	13.1	97.8
	Four or more years	14	2.2	2.2	100.0
	Total	640	98.3	100.0	
Missing	System	11	1.7		
Total		651	100.0		

Q07: How long have you studied English in your life (in school or with a tutor or private teacher, etc.)'

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-6 months	57	8.8	8.9	8.9
	6 months - 2 years	152	23.3	23.7	32.6
	3-5 years	169	26.0	26.3	58.9
	6-8 years	95	14.6	14.8	73.7
	9 or more years	169	26.0	26.3	100.0
	Total	642	98.6	100.0	
Missing	0	9	1.4		
Total		651	100.0		

Q08: How long have you been living in the United States?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-6 months	34	5.2	5.3	5.3
	6 months - 2 years	131	20.1	20.3	25.5
	3-5 years	156	24.0	24.1	49.7
	6-10 years	90	13.8	13.9	63.6
	11 or more years	235	36.1	36.4	100.0
	Total	646	99.2	100.0	
Missing	0	5	.8		
Total		651	100.0		

Q09: What is the highest level of school you had completed before taking classes at RCC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Elementary school	14	2.2	2.2	2.2
	9th grade	28	4.3	4.5	6.7
	12th grade	331	50.8	52.7	59.4
	Some college not finished	141	21.7	22.5	81.8
	Bachelor's, Master's, doctoral degree	114	17.5	18.2	100.0
	Total	628	96.5	100.0	
Missing	0	23	3.5		
Total		651	100.0		

Q10: If you went to an American high school, how many years did you attend?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 year	54	8.3	18.6	18.6
	1-2 years	43	6.6	14.8	33.4
	2-3 years	52	8.0	17.9	51.4
	4 years	141	21.7	48.6	100.0
	Total	290	44.5	100.0	
Missing	System	361	55.5		
Total		651	100.0		

Q11: Are you planning to take ESL classes at RCC during the Summer session?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	205	31.5	31.9	31.9
	No	236	36.3	36.8	68.7
	Not sure or do not know	201	30.9	31.3	100.0
	Total	642	98.6	100.0	
Missing	System	9	1.4		
Total		651	100.0		

Q12: Are you planning to take ESL classes at RCC during the Fall semester?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	415	63.7	64.8	64.8
	No	113	17.4	17.7	82.5
	Not sure or do not know	112	17.2	17.5	100.0
	Total	640	98.3	100.0	
Missing	System	11	1.7		
Total		651	100.0		

Q13: How many ESL classes will you take in the Fall semester?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	113	17.4	17.7	17.7
	Only one class	201	30.9	31.5	49.1
	Two classes	122	18.7	19.1	68.2
	Three classes	47	7.2	7.4	75.6
	Do not know	156	24.0	24.4	100.0
	Total	639	98.2	100.0	
Missing	0	12	1.8		
Total		651	100.0		

Q14: What do you plan to do in the future?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Certificate from RCC	81	12.4	13.6	13.6
	Degree from RCC	127	19.5	21.3	35.0
	Transfer after RCC	282	43.3	47.4	82.4
	Take classes for fun	26	4.0	4.4	86.7
	Take classes for work	79	12.1	13.3	100.0
	Total	595	91.4	100.0	
Missing	0	56	8.6		
Total		651	100.0		

Q15: How many classes of ESL have you taken so far at RCC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1-2 classes	348	53.5	55.2	55.2
	3-4 classes	166	25.5	26.3	81.5
	5-6 classes	76	11.7	12.0	93.5
	More than 6 classes	41	6.3	6.5	100.0
	Total	631	96.9	100.0	
Missing	System	20	3.1		
Total		651	100.0		

Q16a: What kind of fees are you paying for your classes? Foreign student fees

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	114	17.5	100.0	100.0

Q16a: What kind of fees are you paying for your classes? Foreign student fees

	Frequency	Percent	Valid Percent	Cumulative Percent
Missing System	537	82.5		
Total	651	100.0		

Q16b: What kind of fees are you paying for your classes? CA resident fees

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	289	44.4	100.0	100.0
Missing System	362	55.6		
Total	651	100.0		

Q16c: What kind of fees are you paying for your classes? Scholarship

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	9	1.4	100.0	100.0
Missing System	642	98.6		
Total	651	100.0		

Q16d: What kind of fees are you paying for your classes? Some financial aid

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	185	28.4	100.0	100.0
Missing System	466	71.6		
Total	651	100.0		

Q16e: What kind of fees are you paying for your classes? Other

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	46	7.1	100.0	100.0
Missing System	605	92.9		
Total	651	100.0		

Q17: Are you taking regular college classes in other academic areas right now, in addition to ESL?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	257	39.5	40.5	40.5
No	378	58.1	59.5	100.0
Total	635	97.5	100.0	
Missing System	16	2.5		
Total	651	100.0		

Temporary.

Select if(q17=1).

freq var=q18.

Q18: How many units of other (non-ESL) classes are you taking?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0.5 -1 unit	10	3.9	4.0	4.0
	2-5 units	104	40.5	41.1	45.1
	6-9 units	94	36.6	37.2	82.2
	12 or more units	45	17.5	17.8	100.0
	Total	253	98.4	100.0	
Missing	System	4	1.6		
Total		257	100.0		

Q19: How often do you prefer to attend your ESL classes?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Twice a week	328	50.4	52.2	52.2
	Four or five times a week	142	21.8	22.6	74.8
	Three times a week	76	11.7	12.1	86.9
	Do not care or any combination ok	82	12.6	13.1	100.0
	Total	628	96.5	100.0	
Missing	System	23	3.5		
Total		651	100.0		

Q20: Would you take a class during Winter Intersession (January-February)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	335	51.5	53.0	53.0
	No	103	15.8	16.3	69.3
	Not sure or do not know	194	29.8	30.7	100.0
	Total	632	97.1	100.0	
Missing	System	19	2.9		
Total		651	100.0		

Q21: Do you know how to type?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	557	85.6	87.0	87.0
	No	83	12.7	13.0	100.0
	Total	640	98.3	100.0	
Missing	0	11	1.7		
Total		651	100.0		

Q22: Do you use the internet?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	587	90.2	91.4	91.4
	No	55	8.4	8.6	100.0
	Total	642	98.6	100.0	

Q22: Do you use the internet?

	Frequency	Percent	Valid Percent	Cumulative Percent
Missing 0	9	1.4		
Total	651	100.0		

Q23: Would you take an English class online?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	255	39.2	40.3	40.3
No	377	57.9	59.7	100.0
Total	632	97.1	100.0	
Missing System	19	2.9		
Total	651	100.0		

Q24: Have you met with an RCC counselor to develop a SEP?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	335	51.5	53.0	53.0
No	202	31.0	32.0	85.0
Plan to meet with counselor next semester	95	14.6	15.0	100.0
Total	632	97.1	100.0	
Missing 0	19	2.9		
Total	651	100.0		

Q25: Helpful: Counseling

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Excellent	181	27.8	46.5	46.5
Average	182	28.0	46.8	93.3
Below average	26	4.0	6.7	100.0
Total	389	59.8	100.0	
Missing 0	262	40.2		
Total	651	100.0		

Q26: Helpful: Financial aid

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Excellent	160	24.6	51.8	51.8
Average	101	15.5	32.7	84.5
Below average	48	7.4	15.5	100.0
Total	309	47.5	100.0	
Missing 0	342	52.5		
Total	651	100.0		

Q27: Helpful: Wrting center/ESL software

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Excellent	220	33.8	56.3	56.3

Q27: Helpful: Writing center/ESL software

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Average	153	23.5	39.1	95.4
	Below average	18	2.8	4.6	100.0
	Total	391	60.1	100.0	
Missing	System	260	39.9		
Total		651	100.0		

Q28: Helpful: Writing center/Instructor conferences

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	167	25.7	48.7	48.7
	Average	157	24.1	45.8	94.5
	Below average	19	2.9	5.5	100.0
	Total	343	52.7	100.0	
Missing	System	308	47.3		
Total		651	100.0		

Q29: Helpful: Writing center/Tutoring

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	165	25.3	49.7	49.7
	Average	144	22.1	43.4	93.1
	Below average	23	3.5	6.9	100.0
	Total	332	51.0	100.0	
Missing	System	319	49.0		
Total		651	100.0		

Q30: How did you register for classes?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	WebAdvisor	482	74.0	79.5	79.5
	In class	124	19.0	20.5	100.0
	Total	606	93.1	100.0	
Missing	System	45	6.9		
Total		651	100.0		

Q31: How would rate your registration experience?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	176	27.0	28.4	28.4
	Easy	248	38.1	40.1	68.5
	Average	109	16.7	17.6	86.1
	A little difficult	76	11.7	12.3	98.4
	Very difficult	10	1.5	1.6	100.0
	Total	619	95.1	100.0	
Missing	0	32	4.9		
Total		651	100.0		

Q32: How did you hear about RCC's ESL program?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Class schedule or advertisement	268	41.2	43.9	43.9
	Friends	180	27.6	29.5	73.3
	Work	23	3.5	3.8	77.1
	Adult school or high school	60	9.2	9.8	86.9
	Internet	80	12.3	13.1	100.0
	Total	611	93.9	100.0	
Missing	0	40	6.1		
Total		651	100.0		

Q33: Please grade our ESL Program at RCC

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A or excellent	267	41.0	43.3	43.3
	B or very good	248	38.1	40.2	83.5
	C or okay	88	13.5	14.3	97.7
	D or not very good	8	1.2	1.3	99.0
	F or terrible	6	.9	1.0	100.0
	Total	617	94.8	100.0	
Missing	0	34	5.2		
Total		651	100.0		

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Temporary.

```
Select if(Campus=1 and missing(q02)).
```

```
freq var=q01.
```

Q01: What is your native language?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Spanish	86	93.5	96.6	96.6
	Vietnamese	2	2.2	2.2	98.9
	Chinese	1	1.1	1.1	100.0
	Total	89	96.7	100.0	
Missing	0	3	3.3		
Total		92	100.0		

Temporary.

```
Select if(Campus=1 and missing(q01)).
```

```
freq var=q02.
```

Q02: What is your native language group?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Middle Eastern	9	36.0	40.9	40.9
	Eastern European	6	24.0	27.3	68.2
	Southeast Asian	5	20.0	22.7	90.9
	Another Language	2	8.0	9.1	100.0
	Total	22	88.0	100.0	
Missing	0	3	12.0		
Total		25	100.0		

Q03: Do you have a job?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	72	57.1	58.5	58.5
	No	51	40.5	41.5	100.0
	Total	123	97.6	100.0	
Missing	System	3	2.4		
Total		126	100.0		

Temporary.

```
Select if(Campus=1 and q03=1).
```

```
freq var=q04.
```

Q04: How many hours per week do you work?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-10	2	2.8	2.8	2.8

Q04: How many hours per week do you work?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	11-20	6	8.3	8.3	11.1
	21-30	19	26.4	26.4	37.5
	31-40	28	38.9	38.9	76.4
	More than 40 hours per week	17	23.6	23.6	100.0
	Total	72	100.0	100.0	

Q05: What is your age?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	17-22	37	29.4	29.6	29.6
	23-29	26	20.6	20.8	50.4
	30-39	27	21.4	21.6	72.0
	40-49	27	21.4	21.6	93.6
	50 or older	8	6.3	6.4	100.0
	Total	125	99.2	100.0	
Missing	0	1	.8		
	Total	126	100.0		

Q06: How long have you studied English at RCC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-6 months	59	46.8	47.6	47.6
	6 months - 1 year	39	31.0	31.5	79.0
	2-3 years	22	17.5	17.7	96.8
	Four or more years	4	3.2	3.2	100.0
	Total	124	98.4	100.0	
Missing	System	2	1.6		
	Total	126	100.0		

Q07: How long have you studied English in your life (in school or with a tutor or private teacher, etc.)'

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-6 months	16	12.7	12.8	12.8
	6 months - 2 years	29	23.0	23.2	36.0
	3-5 years	35	27.8	28.0	64.0
	6-8 years	11	8.7	8.8	72.8
	9 or more years	34	27.0	27.2	100.0
	Total	125	99.2	100.0	
Missing	0	1	.8		
	Total	126	100.0		

Q08: How long have you been living in the United States?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-6 months	1	.8	.8	.8

Q08: How long have you been living in the United States?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	6 months - 2 years	6	4.8	4.8	5.6
	3-5 years	38	30.2	30.4	36.0
	6-10 years	21	16.7	16.8	52.8
	11 or more years	59	46.8	47.2	100.0
	Total	125	99.2	100.0	
Missing	0	1	.8		
Total		126	100.0		

Q09: What is the highest level of school you had completed before taking classes at RCC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Elementary school	1	.8	.8	.8
	9th grade	6	4.8	5.0	5.9
	12th grade	59	46.8	49.6	55.5
	Some college not finished	29	23.0	24.4	79.8
	Bachelor's, Master's, doctoral degree	24	19.0	20.2	100.0
	Total	119	94.4	100.0	
Missing	0	7	5.6		
Total		126	100.0		

Q10: If you went to an American high school, how many years did you attend?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 year	11	8.7	16.2	16.2
	1-2 years	9	7.1	13.2	29.4
	2-3 years	13	10.3	19.1	48.5
	4 years	35	27.8	51.5	100.0
	Total	68	54.0	100.0	
Missing	System	58	46.0		
Total		126	100.0		

Q11: Are you planning to take ESL classes at RCC during the Summer session?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	36	28.6	28.8	28.8
	No	37	29.4	29.6	58.4
	Not sure or do not know	52	41.3	41.6	100.0
	Total	125	99.2	100.0	
Missing	System	1	.8		
Total		126	100.0		

Q12: Are you planning to take ESL classes at RCC during the Fall semester?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	79	62.7	63.7	63.7

Q12: Are you planning to take ESL classes at RCC during the Fall semester?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	16	12.7	12.9	76.6
	Not sure or do not know	29	23.0	23.4	100.0
	Total	124	98.4	100.0	
Missing	System	2	1.6		
Total		126	100.0		

Q13: How many ESL classes will you take in the Fall semester?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	19	15.1	15.6	15.6
	Only one class	42	33.3	34.4	50.0
	Two classes	23	18.3	18.9	68.9
	Three classes	6	4.8	4.9	73.8
	Do not know	32	25.4	26.2	100.0
	Total	122	96.8	100.0	
Missing	0	4	3.2		
Total		126	100.0		

Q14: What do you plan to do in the future?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Certificate from RCC	21	16.7	18.6	18.6
	Degree from RCC	27	21.4	23.9	42.5
	Transfer after RCC	38	30.2	33.6	76.1
	Take classes for fun	8	6.3	7.1	83.2
	Take classes for work	19	15.1	16.8	100.0
	Total	113	89.7	100.0	
Missing	0	13	10.3		
Total		126	100.0		

Q15: How many classes of ESL have you taken so far at RCC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1-2 classes	72	57.1	58.5	58.5
	3-4 classes	26	20.6	21.1	79.7
	5-6 classes	18	14.3	14.6	94.3
	More than 6 classes	7	5.6	5.7	100.0
	Total	123	97.6	100.0	
Missing	System	3	2.4		
Total		126	100.0		

Q16a: What kind of fees are you paying for your classes? Foreign student fees

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	2.4	100.0	100.0
Missing	System	123	97.6		

Q16a: What kind of fees are you paying for your classes? Foreign student fees

	Frequency	Percent	Valid Percent	Cumulative Percent
Total	126	100.0		

Q16b: What kind of fees are you paying for your classes? CA resident fees

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	70	55.6	100.0	100.0
Missing System	56	44.4		
Total	126	100.0		

Q16c: What kind of fees are you paying for your classes? Scholarship

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	1	.8	100.0	100.0
Missing System	125	99.2		
Total	126	100.0		

Q16d: What kind of fees are you paying for your classes? Some financial aid

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	41	32.5	100.0	100.0
Missing System	85	67.5		
Total	126	100.0		

Q16e: What kind of fees are you paying for your classes? Other

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	11	8.7	100.0	100.0
Missing System	115	91.3		
Total	126	100.0		

Q17: Are you taking regular college classes in other academic areas right now, in addition to ESL?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	49	38.9	40.2	40.2
Valid No	73	57.9	59.8	100.0
Valid Total	122	96.8	100.0	
Missing System	4	3.2		
Total	126	100.0		

Temporary.

Select if(Campus=1 and q17=1).

freq var=q18.

Q18: How many units of other (non-ESL) classes are you taking?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 0.5 -1 unit	4	8.2	8.3	8.3

Q18: How many units of other (non-ESL) classes are you taking?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2-5 units	23	46.9	47.9	56.2
	6-9 units	16	32.7	33.3	89.6
	12 or more units	5	10.2	10.4	100.0
	Total	48	98.0	100.0	
Missing	System	1	2.0		
Total		49	100.0		

Q19: How often do you prefer to attend your ESL classes?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Twice a week	73	57.9	58.4	58.4
	Four or five times a week	9	7.1	7.2	65.6
	Three times a week	29	23.0	23.2	88.8
	Do not care or any combination ok	14	11.1	11.2	100.0
	Total	125	99.2	100.0	
Missing	System	1	.8		
Total		126	100.0		

Q20: Would you take a class during Winter Intersession (January-February)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	55	43.7	45.1	45.1
	No	18	14.3	14.8	59.8
	Not sure or do not know	49	38.9	40.2	100.0
	Total	122	96.8	100.0	
Missing	System	4	3.2		
Total		126	100.0		

Q21: Do you know how to type?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	108	85.7	86.4	86.4
	No	17	13.5	13.6	100.0
	Total	125	99.2	100.0	
Missing	0	1	.8		
Total		126	100.0		

Q22: Do you use the internet?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	111	88.1	88.8	88.8
	No	14	11.1	11.2	100.0
	Total	125	99.2	100.0	
Missing	0	1	.8		
Total		126	100.0		

Q23: Would you take an English class online?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	37	29.4	30.3	30.3
	No	85	67.5	69.7	100.0
	Total	122	96.8	100.0	
Missing	System	4	3.2		
Total		126	100.0		

Q24: Have you met with an RCC counselor to develop a SEP?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	57	45.2	47.1	47.1
	No	41	32.5	33.9	81.0
	Plan to meet with counselor next semester	23	18.3	19.0	100.0
	Total	121	96.0	100.0	
Missing	0	5	4.0		
Total		126	100.0		

Q25: Helpful: Counseling

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	35	27.8	47.9	47.9
	Average	33	26.2	45.2	93.2
	Below average	5	4.0	6.8	100.0
	Total	73	57.9	100.0	
Missing	0	53	42.1		
Total		126	100.0		

Q26: Helpful: Financial aid

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	36	28.6	60.0	60.0
	Average	18	14.3	30.0	90.0
	Below average	6	4.8	10.0	100.0
	Total	60	47.6	100.0	
Missing	0	66	52.4		
Total		126	100.0		

Q27: Helpful: Writing center/ESL software

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	50	39.7	69.4	69.4
	Average	17	13.5	23.6	93.1
	Below average	5	4.0	6.9	100.0
	Total	72	57.1	100.0	
Missing	System	54	42.9		
Total		126	100.0		

Q28: Helpful: Writing center/Instructor conferences

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	47	37.3	67.1	67.1
	Average	20	15.9	28.6	95.7
	Below average	3	2.4	4.3	100.0
	Total	70	55.6	100.0	
Missing	System	56	44.4		
Total		126	100.0		

Q29: Helpful: Writing center/Tutoring

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	40	31.7	58.8	58.8
	Average	23	18.3	33.8	92.6
	Below average	5	4.0	7.4	100.0
	Total	68	54.0	100.0	
Missing	System	58	46.0		
Total		126	100.0		

Q30: How did you register for classes?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	WebAdvisor	101	80.2	83.5	83.5
	In class	20	15.9	16.5	100.0
	Total	121	96.0	100.0	
Missing	System	5	4.0		
Total		126	100.0		

Q31: How would rate your registration experience?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	34	27.0	27.4	27.4
	Easy	45	35.7	36.3	63.7
	Average	21	16.7	16.9	80.6
	A little difficult	19	15.1	15.3	96.0
	Very difficult	5	4.0	4.0	100.0
	Total	124	98.4	100.0	
Missing	0	2	1.6		
Total		126	100.0		

Q32: How did you hear about RCC's ESL program?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Class schedule or advertisement	67	53.2	53.6	53.6
	Friends	35	27.8	28.0	81.6
	Work	10	7.9	8.0	89.6
	Adult school or high school	8	6.3	6.4	96.0

Q32: How did you hear about RCC's ESL program?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Internet	5	4.0	4.0	100.0
	Total	125	99.2	100.0	
Missing	0	1	.8		
Total		126	100.0		

Q33: Please grade our ESL Program at RCC

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A or excellent	68	54.0	54.4	54.4
	B or very good	45	35.7	36.0	90.4
	C or okay	11	8.7	8.8	99.2
	D or not very good	1	.8	.8	100.0
	Total	125	99.2	100.0	
Missing	0	1	.8		
Total		126	100.0		

Q34: Did you use the help of ESL Instructors in the Writing Center?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	77	61.1	67.0	67.0
	No	38	30.2	33.0	100.0
	Total	115	91.3	100.0	
Missing	System	11	8.7		
Total		126	100.0		

Temporary.

Select if(Campus=1 and q34=1).

freq var=q35.

Q35: If yes, how often did you use this help?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Once in a while	42	54.5	54.5	54.5
	Once or twice a week	25	32.5	32.5	87.0
	Three or more times a week	10	13.0	13.0	100.0
	Total	77	100.0	100.0	

Q36: Did the ESL instruction help you perform better in class?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	86	68.3	86.0	86.0
	No	14	11.1	14.0	100.0
	Total	100	79.4	100.0	
Missing	System	26	20.6		
Total		126	100.0		

Temporary.
 Select if(Campus=1 and q36=1).
 freq var=q37.

Q37: If yes, what skills did it help you to improve?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Grammar/Writing	50	58.1	58.8	58.8
	Speaking	7	8.1	8.2	67.1
	All of them	28	32.6	32.9	100.0
	Total	85	98.8	100.0	
Missing	System	1	1.2		
Total		86	100.0		

Q38: Would you recommend using the help of ESL instruction in the Writing Center to your peers?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	86	68.3	92.5	92.5
	No	7	5.6	7.5	100.0
	Total	93	73.8	100.0	
Missing	System	33	26.2		
Total		126	100.0		

NOR

Temporary.

```
Select if(Campus=2 and missing(q02)).
```

```
freq var=q01.
```

Q01: What is your native language?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Spanish	95	88.0	93.1	93.1
	Vietnamese	4	3.7	3.9	97.1
	Japanese	1	.9	1.0	98.0
	Korean	1	.9	1.0	99.0
	Chinese	1	.9	1.0	100.0
	Total	102	94.4	100.0	
Missing	0	6	5.6		
Total		108	100.0		

Temporary.

```
Select if(Campus=2 and missing(q01)).
```

```
freq var=q02.
```

Q02: What is your native language group?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Middle Eastern	13	36.1	43.3	43.3
	Eastern European	4	11.1	13.3	56.7
	Southeast Asian	10	27.8	33.3	90.0
	Another Language	3	8.3	10.0	100.0
	Total	30	83.3	100.0	
Missing	0	6	16.7		
Total		36	100.0		

Q03: Do you have a job?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	94	62.3	63.9	63.9
	No	53	35.1	36.1	100.0
	Total	147	97.4	100.0	
Missing	System	4	2.6		
Total		151	100.0		

Temporary.

```
Select if(Campus=2 and q03=1).
```

```
freq var=q04.
```

Q04: How many hours per week do you work?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-10	3	3.2	3.3	3.3
	11-20	11	11.7	12.0	15.2
	21-30	14	14.9	15.2	30.4
	31-40	39	41.5	42.4	72.8
	More than 40 hours per week	25	26.6	27.2	100.0
	Total	92	97.9	100.0	
Missing	0	2	2.1		
Total		94	100.0		

Q05: What is your age?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	17-22	39	25.8	26.0	26.0
	23-29	30	19.9	20.0	46.0
	30-39	47	31.1	31.3	77.3
	40-49	24	15.9	16.0	93.3
	50 or older	10	6.6	6.7	100.0
	Total	150	99.3	100.0	
Missing	0	1	.7		
Total		151	100.0		

Q06: How long have you studied English at RCC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-6 months	85	56.3	57.4	57.4
	6 months - 1 year	36	23.8	24.3	81.8
	2-3 years	24	15.9	16.2	98.0
	Four or more years	3	2.0	2.0	100.0
	Total	148	98.0	100.0	
Missing	System	3	2.0		
Total		151	100.0		

Q07: How long have you studied English in your life (in school or with a tutor or private teacher, etc.)'

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-6 months	17	11.3	11.5	11.5
	6 months - 2 years	44	29.1	29.7	41.2
	3-5 years	41	27.2	27.7	68.9
	6-8 years	15	9.9	10.1	79.1
	9 or more years	31	20.5	20.9	100.0
	Total	148	98.0	100.0	
Missing	0	3	2.0		
Total		151	100.0		

Q08: How long have you been living in the United States?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-6 months	4	2.6	2.7	2.7
	6 months - 2 years	26	17.2	17.4	20.1
	3-5 years	40	26.5	26.8	47.0
	6-10 years	18	11.9	12.1	59.1
	11 or more years	61	40.4	40.9	100.0
	Total	149	98.7	100.0	
Missing	0	2	1.3		
Total		151	100.0		

Q09: What is the highest level of school you had completed before taking classes at RCC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Elementary school	6	4.0	4.1	4.1
	9th grade	10	6.6	6.9	11.0
	12th grade	57	37.7	39.3	50.3
	Some college not finished	36	23.8	24.8	75.2
	Bachelor's, Master's, doctoral degree	36	23.8	24.8	100.0
	Total	145	96.0	100.0	
Missing	0	6	4.0		
Total		151	100.0		

Q10: If you went to an American high school, how many years did you attend?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 year	17	11.3	27.9	27.9
	1-2 years	7	4.6	11.5	39.3
	2-3 years	7	4.6	11.5	50.8
	4 years	30	19.9	49.2	100.0
	Total	61	40.4	100.0	
Missing	System	90	59.6		
Total		151	100.0		

Q11: Are you planning to take ESL classes at RCC during the Summer session?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	52	34.4	34.9	34.9
	No	39	25.8	26.2	61.1
	Not sure or do not know	58	38.4	38.9	100.0
	Total	149	98.7	100.0	
Missing	System	2	1.3		
Total		151	100.0		

Q12: Are you planning to take ESL classes at RCC during the Fall semester?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	100	66.2	67.1	67.1
	No	23	15.2	15.4	82.6
	Not sure or do not know	26	17.2	17.4	100.0
	Total	149	98.7	100.0	
Missing	System	2	1.3		
Total		151	100.0		

Q13: How many ESL classes will you take in the Fall semester?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	22	14.6	14.9	14.9
	Only one class	49	32.5	33.1	48.0
	Two classes	37	24.5	25.0	73.0
	Three classes	7	4.6	4.7	77.7
	Do not know	33	21.9	22.3	100.0
	Total	148	98.0	100.0	
Missing	0	3	2.0		
Total		151	100.0		

Q14: What do you plan to do in the future?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Certificate from RCC	24	15.9	17.8	17.8
	Degree from RCC	24	15.9	17.8	35.6
	Transfer after RCC	63	41.7	46.7	82.2
	Take classes for fun	9	6.0	6.7	88.9
	Take classes for work	15	9.9	11.1	100.0
	Total	135	89.4	100.0	
Missing	0	16	10.6		
Total		151	100.0		

Q15: How many classes of ESL have you taken so far at RCC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1-2 classes	92	60.9	64.3	64.3
	3-4 classes	28	18.5	19.6	83.9
	5-6 classes	14	9.3	9.8	93.7
	More than 6 classes	9	6.0	6.3	100.0
	Total	143	94.7	100.0	
Missing	System	8	5.3		
Total		151	100.0		

Q16a: What kind of fees are you paying for your classes? Foreign student fees

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	14	9.3	100.0	100.0

Q16a: What kind of fees are you paying for your classes? Foreign student fees

	Frequency	Percent	Valid Percent	Cumulative Percent
Missing System	137	90.7		
Total	151	100.0		

Q16b: What kind of fees are you paying for your classes? CA resident fees

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	80	53.0	100.0	100.0
Missing System	71	47.0		
Total	151	100.0		

Q16c: What kind of fees are you paying for your classes? Scholarship

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	3	2.0	100.0	100.0
Missing System	148	98.0		
Total	151	100.0		

Q16d: What kind of fees are you paying for your classes? Some financial aid

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	44	29.1	100.0	100.0
Missing System	107	70.9		
Total	151	100.0		

Q16e: What kind of fees are you paying for your classes? Other

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	10	6.6	100.0	100.0
Missing System	141	93.4		
Total	151	100.0		

Q17: Are you taking regular college classes in other academic areas right now, in addition to ESL?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	41	27.2	27.5	27.5
Valid No	108	71.5	72.5	100.0
Valid Total	149	98.7	100.0	
Missing System	2	1.3		
Total	151	100.0		

Temporary.

Select if(Campus=2 and q17=1).

freq var=q18.

Q18: How many units of other (non-ESL) classes are you taking?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0.5 -1 unit	1	2.4	2.6	2.6
	2-5 units	9	22.0	23.1	25.6
	6-9 units	18	43.9	46.2	71.8
	12 or more units	11	26.8	28.2	100.0
	Total	39	95.1	100.0	
Missing	System	2	4.9		
Total		41	100.0		

Q19: How often do you prefer to attend your ESL classes?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Twice a week	92	60.9	64.3	64.3
	Four or five times a week	19	12.6	13.3	77.6
	Three times a week	14	9.3	9.8	87.4
	Do not care or any combination ok	18	11.9	12.6	100.0
	Total	143	94.7	100.0	
Missing	System	8	5.3		
Total		151	100.0		

Q20: Would you take a class during Winter Intersession (January-February)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	80	53.0	54.8	54.8
	No	23	15.2	15.8	70.5
	Not sure or do not know	43	28.5	29.5	100.0
	Total	146	96.7	100.0	
Missing	System	5	3.3		
Total		151	100.0		

Q21: Do you know how to type?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	125	82.8	85.0	85.0
	No	22	14.6	15.0	100.0
	Total	147	97.4	100.0	
Missing	0	4	2.6		
Total		151	100.0		

Q22: Do you use the internet?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	133	88.1	89.9	89.9
	No	15	9.9	10.1	100.0
	Total	148	98.0	100.0	

Q22: Do you use the internet?

	Frequency	Percent	Valid Percent	Cumulative Percent
Missing 0	3	2.0		
Total	151	100.0		

Q23: Would you take an English class online?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	56	37.1	38.1	38.1
No	91	60.3	61.9	100.0
Total	147	97.4	100.0	
Missing System	4	2.6		
Total	151	100.0		

Q24: Have you met with an RCC counselor to develop a SEP?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	60	39.7	40.8	40.8
No	63	41.7	42.9	83.7
Plan to meet with counselor next semester	24	15.9	16.3	100.0
Total	147	97.4	100.0	
Missing 0	4	2.6		
Total	151	100.0		

Q25: Helpful: Counseling

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Excellent	44	29.1	56.4	56.4
Average	30	19.9	38.5	94.9
Below average	4	2.6	5.1	100.0
Total	78	51.7	100.0	
Missing 0	73	48.3		
Total	151	100.0		

Q26: Helpful: Financial aid

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Excellent	36	23.8	59.0	59.0
Average	19	12.6	31.1	90.2
Below average	6	4.0	9.8	100.0
Total	61	40.4	100.0	
Missing 0	90	59.6		
Total	151	100.0		

Q27: Helpful: Wrting center/ESL software

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Excellent	32	21.2	45.7	45.7

Q27: Helpful: Writing center/ESL software

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Average	31	20.5	44.3	90.0
	Below average	7	4.6	10.0	100.0
	Total	70	46.4	100.0	
Missing	System	81	53.6		
Total		151	100.0		

Q28: Helpful: Writing center/Instructor conferences

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	17	11.3	35.4	35.4
	Average	26	17.2	54.2	89.6
	Below average	5	3.3	10.4	100.0
	Total	48	31.8	100.0	
Missing	System	103	68.2		
Total		151	100.0		

Q29: Helpful: Writing center/Tutoring

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	22	14.6	43.1	43.1
	Average	26	17.2	51.0	94.1
	Below average	3	2.0	5.9	100.0
	Total	51	33.8	100.0	
Missing	System	100	66.2		
Total		151	100.0		

Q30: How did you register for classes?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	WebAdvisor	108	71.5	75.5	75.5
	In class	35	23.2	24.5	100.0
	Total	143	94.7	100.0	
Missing	System	8	5.3		
Total		151	100.0		

Q31: How would rate your registration experience?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	40	26.5	27.2	27.2
	Easy	62	41.1	42.2	69.4
	Average	22	14.6	15.0	84.4
	A little difficult	21	13.9	14.3	98.6
	Very difficult	2	1.3	1.4	100.0
	Total	147	97.4	100.0	
Missing	0	4	2.6		
Total		151	100.0		

Q32: How did you hear about RCC's ESL program?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Class schedule or advertisement	56	37.1	40.0	40.0
	Friends	47	31.1	33.6	73.6
	Work	1	.7	.7	74.3
	Adult school or high school	10	6.6	7.1	81.4
	Internet	26	17.2	18.6	100.0
	Total	140	92.7	100.0	
Missing	0	11	7.3		
Total		151	100.0		

Q33: Please grade our ESL Program at RCC

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A or excellent	66	43.7	47.1	47.1
	B or very good	57	37.7	40.7	87.9
	C or okay	15	9.9	10.7	98.6
	D or not very good	1	.7	.7	99.3
	F or terrible	1	.7	.7	100.0
	Total	140	92.7	100.0	
Missing	0	11	7.3		
Total		151	100.0		

RIV

Temporary.

```
Select if(Campus=3 and missing(q02)).
```

```
freq var=q01.
```

Q01: What is your native language?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Spanish	176	67.4	71.0	71.0
	Vietnamese	11	4.2	4.4	75.4
	Japanese	8	3.1	3.2	78.6
	Korean	19	7.3	7.7	86.3
	Chinese	34	13.0	13.7	100.0
	Total	248	95.0	100.0	
Missing	0	13	5.0		
Total		261	100.0		

Temporary.

```
Select if(Campus=3 and missing(q01)).
```

```
freq var=q02.
```

Q02: What is your native language group?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Middle Eastern	13	18.6	22.8	22.8
	Eastern European	10	14.3	17.5	40.4
	Western European	8	11.4	14.0	54.4
	Southeast Asian	22	31.4	38.6	93.0
	Another Language	4	5.7	7.0	100.0
	Total	57	81.4	100.0	
Missing	0	13	18.6		
Total		70	100.0		

Q03: Do you have a job?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	179	47.9	49.7	49.7
	No	181	48.4	50.3	100.0
	Total	360	96.3	100.0	
Missing	System	14	3.7		
Total		374	100.0		

Temporary.

```
Select if(Campus=3 and q03=1).
```

```
freq var=q04.
```

Q04: How many hours per week do you work?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-10	11	6.1	6.3	6.3
	11-20	34	19.0	19.4	25.7
	21-30	38	21.2	21.7	47.4
	31-40	59	33.0	33.7	81.1
	More than 40 hours per week	33	18.4	18.9	100.0
	Total	175	97.8	100.0	
Missing	0	4	2.2		
Total		179	100.0		

Q05: What is your age?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	17-22	176	47.1	47.7	47.7
	23-29	76	20.3	20.6	68.3
	30-39	63	16.8	17.1	85.4
	40-49	39	10.4	10.6	95.9
	50 or older	15	4.0	4.1	100.0
	Total	369	98.7	100.0	
Missing	0	5	1.3		
Total		374	100.0		

Q06: How long have you studied English at RCC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-6 months	188	50.3	51.1	51.1
	6 months - 1 year	135	36.1	36.7	87.8
	2-3 years	38	10.2	10.3	98.1
	Four or more years	7	1.9	1.9	100.0
	Total	368	98.4	100.0	
Missing	System	6	1.6		
Total		374	100.0		

Q07: How long have you studied English in your life (in school or with a tutor or private teacher, etc.)'

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-6 months	24	6.4	6.5	6.5
	6 months - 2 years	79	21.1	21.4	27.9
	3-5 years	93	24.9	25.2	53.1
	6-8 years	69	18.4	18.7	71.8
	9 or more years	104	27.8	28.2	100.0
	Total	369	98.7	100.0	
Missing	0	5	1.3		
Total		374	100.0		

Q08: How long have you been living in the United States?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0-6 months	29	7.8	7.8	7.8
	6 months - 2 years	99	26.5	26.6	34.4
	3-5 years	78	20.9	21.0	55.4
	6-10 years	51	13.6	13.7	69.1
	11 or more years	115	30.7	30.9	100.0
	Total	372	99.5	100.0	
Missing	0	2	.5		
Total		374	100.0		

Q09: What is the highest level of school you had completed before taking classes at RCC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Elementary school	7	1.9	1.9	1.9
	9th grade	12	3.2	3.3	5.2
	12th grade	215	57.5	59.1	64.3
	Some college not finished	76	20.3	20.9	85.2
	Bachelor's, Master's, doctoral degree	54	14.4	14.8	100.0
	Total	364	97.3	100.0	
Missing	0	10	2.7		
Total		374	100.0		

Q10: If you went to an American high school, how many years did you attend?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 year	26	7.0	16.1	16.1
	1-2 years	27	7.2	16.8	32.9
	2-3 years	32	8.6	19.9	52.8
	4 years	76	20.3	47.2	100.0
	Total	161	43.0	100.0	
Missing	System	213	57.0		
Total		374	100.0		

Q11: Are you planning to take ESL classes at RCC during the Summer session?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	117	31.3	31.8	31.8
	No	160	42.8	43.5	75.3
	Not sure or do not know	91	24.3	24.7	100.0
	Total	368	98.4	100.0	
Missing	System	6	1.6		
Total		374	100.0		

Q12: Are you planning to take ESL classes at RCC during the Fall semester?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	236	63.1	64.3	64.3
	No	74	19.8	20.2	84.5
	Not sure or do not know	57	15.2	15.5	100.0
	Total	367	98.1	100.0	
Missing	System	7	1.9		
Total		374	100.0		

Q13: How many ESL classes will you take in the Fall semester?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	72	19.3	19.5	19.5
	Only one class	110	29.4	29.8	49.3
	Two classes	62	16.6	16.8	66.1
	Three classes	34	9.1	9.2	75.3
	Do not know	91	24.3	24.7	100.0
	Total	369	98.7	100.0	
Missing	0	5	1.3		
Total		374	100.0		

Q14: What do you plan to do in the future?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Certificate from RCC	36	9.6	10.4	10.4
	Degree from RCC	76	20.3	21.9	32.3
	Transfer after RCC	181	48.4	52.2	84.4
	Take classes for fun	9	2.4	2.6	87.0
	Take classes for work	45	12.0	13.0	100.0
	Total	347	92.8	100.0	
Missing	0	27	7.2		
Total		374	100.0		

Q15: How many classes of ESL have you taken so far at RCC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1-2 classes	184	49.2	50.4	50.4
	3-4 classes	112	29.9	30.7	81.1
	5-6 classes	44	11.8	12.1	93.2
	More than 6 classes	25	6.7	6.8	100.0
	Total	365	97.6	100.0	
Missing	System	9	2.4		
Total		374	100.0		

Q16a: What kind of fees are you paying for your classes? Foreign student fees

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	97	25.9	100.0	100.0

Q16a: What kind of fees are you paying for your classes? Foreign student fees

	Frequency	Percent	Valid Percent	Cumulative Percent
Missing System	277	74.1		
Total	374	100.0		

Q16b: What kind of fees are you paying for your classes? CA resident fees

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	139	37.2	100.0	100.0
Missing System	235	62.8		
Total	374	100.0		

Q16c: What kind of fees are you paying for your classes? Scholarship

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	5	1.3	100.0	100.0
Missing System	369	98.7		
Total	374	100.0		

Q16d: What kind of fees are you paying for your classes? Some financial aid

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	100	26.7	100.0	100.0
Missing System	274	73.3		
Total	374	100.0		

Q16e: What kind of fees are you paying for your classes? Other

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	25	6.7	100.0	100.0
Missing System	349	93.3		
Total	374	100.0		

Q17: Are you taking regular college classes in other academic areas right now, in addition to ESL?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	167	44.7	45.9	45.9
Valid No	197	52.7	54.1	100.0
Valid Total	364	97.3	100.0	
Missing System	10	2.7		
Total	374	100.0		

Temporary.

Select if(Campus=3 and q17=1).

freq var=q18.

Q18: How many units of other (non-ESL) classes are you taking?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0.5 -1 unit	5	3.0	3.0	3.0
	2-5 units	72	43.1	43.4	46.4
	6-9 units	60	35.9	36.1	82.5
	12 or more units	29	17.4	17.5	100.0
	Total	166	99.4	100.0	
Missing	System	1	.6		
Total		167	100.0		

Q19: How often do you prefer to attend your ESL classes?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Twice a week	163	43.6	45.3	45.3
	Four or five times a week	114	30.5	31.7	76.9
	Three times a week	33	8.8	9.2	86.1
	Do not care or any combination ok	50	13.4	13.9	100.0
	Total	360	96.3	100.0	
Missing	System	14	3.7		
Total		374	100.0		

Q20: Would you take a class during Winter Intersession (January-February)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	200	53.5	54.9	54.9
	No	62	16.6	17.0	72.0
	Not sure or do not know	102	27.3	28.0	100.0
	Total	364	97.3	100.0	
Missing	System	10	2.7		
Total		374	100.0		

Q21: Do you know how to type?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	324	86.6	88.0	88.0
	No	44	11.8	12.0	100.0
	Total	368	98.4	100.0	
Missing	0	6	1.6		
Total		374	100.0		

Q22: Do you use the internet?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	343	91.7	93.0	93.0
	No	26	7.0	7.0	100.0
	Total	369	98.7	100.0	

Q22: Do you use the internet?

	Frequency	Percent	Valid Percent	Cumulative Percent
Missing 0	5	1.3		
Total	374	100.0		

Q23: Would you take an English class online?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	162	43.3	44.6	44.6
No	201	53.7	55.4	100.0
Total	363	97.1	100.0	
Missing System	11	2.9		
Total	374	100.0		

Q24: Have you met with an RCC counselor to develop a SEP?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	218	58.3	59.9	59.9
No	98	26.2	26.9	86.8
Plan to meet with counselor next semester	48	12.8	13.2	100.0
Total	364	97.3	100.0	
Missing 0	10	2.7		
Total	374	100.0		

Q25: Helpful: Counseling

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Excellent	102	27.3	42.9	42.9
Average	119	31.8	50.0	92.9
Below average	17	4.5	7.1	100.0
Total	238	63.6	100.0	
Missing 0	136	36.4		
Total	374	100.0		

Q26: Helpful: Financial aid

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Excellent	88	23.5	46.8	46.8
Average	64	17.1	34.0	80.9
Below average	36	9.6	19.1	100.0
Total	188	50.3	100.0	
Missing 0	186	49.7		
Total	374	100.0		

Q27: Helpful: Wrting center/ESL software

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Excellent	138	36.9	55.4	55.4

Q27: Helpful: Writing center/ESL software

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Average	105	28.1	42.2	97.6
	Below average	6	1.6	2.4	100.0
	Total	249	66.6	100.0	
Missing	System	125	33.4		
Total		374	100.0		

Q28: Helpful: Writing center/Instructor conferences

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	103	27.5	45.8	45.8
	Average	111	29.7	49.3	95.1
	Below average	11	2.9	4.9	100.0
	Total	225	60.2	100.0	
Missing	System	149	39.8		
Total		374	100.0		

Q29: Helpful: Writing center/Tutoring

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	103	27.5	48.4	48.4
	Average	95	25.4	44.6	93.0
	Below average	15	4.0	7.0	100.0
	Total	213	57.0	100.0	
Missing	System	161	43.0		
Total		374	100.0		

Q30: How did you register for classes?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	WebAdvisor	273	73.0	79.8	79.8
	In class	69	18.4	20.2	100.0
	Total	342	91.4	100.0	
Missing	System	32	8.6		
Total		374	100.0		

Q31: How would rate your registration experience?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	102	27.3	29.3	29.3
	Easy	141	37.7	40.5	69.8
	Average	66	17.6	19.0	88.8
	A little difficult	36	9.6	10.3	99.1
	Very difficult	3	.8	.9	100.0
	Total	348	93.0	100.0	
Missing	0	26	7.0		
Total		374	100.0		

Q32: How did you hear about RCC's ESL program?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Class schedule or advertisement	145	38.8	41.9	41.9
	Friends	98	26.2	28.3	70.2
	Work	12	3.2	3.5	73.7
	Adult school or high school	42	11.2	12.1	85.8
	Internet	49	13.1	14.2	100.0
	Total	346	92.5	100.0	
Missing	0	28	7.5		
Total		374	100.0		

Q33: Please grade our ESL Program at RCC

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A or excellent	133	35.6	37.8	37.8
	B or very good	146	39.0	41.5	79.3
	C or okay	62	16.6	17.6	96.9
	D or not very good	6	1.6	1.7	98.6
	F or terrible	5	1.3	1.4	100.0
	Total	352	94.1	100.0	
Missing	0	22	5.9		
Total		374	100.0		