INTERPERSONAL PROCESS
ICE BREAKER

1 Truth 3 False...

Please write down a total of four statements: 1 true and 3 false.
Why Study Communication?

- Gives a fresh perspective to a familiar topic.
- We spend most of our time ________
- We can all _________ at it.
WHY WE COMMUNICATE

- Physical Needs
- _________ Needs
- Social Needs
- _________ Needs
ABRAHAM MASLOW’S HIERARCHY OF NEEDS

- Physical
- Social
- Self Actualization
- Self

Diagram of Maslow's Hierarchy of Needs with five levels: Physical, Social, Self Actualization, Self, and the top level labeled as Physical.
LINEAR (LINE) MODEL

SENDERS

MESSAGE

RECEIVERS
TRANSACTIONAL MODEL

- SENDER/RECEIVER
- MESSAGE
- CONTEXT
- RECEIVER/SENDER

NOISE!!
GROUP WORK

1. Communication will solve all of our problems.
2. We need more communication.
3. The more we communicate the better.
4. Words have meaning
5. Communication is a verbal process
6. All communication is intentional.
7. Telling is Communicating.
8. Communication is a natural human ability.
9. Feelings should be communicated spontaneously not bottled up.
COMMUNICATION MISCONCEPTIONS

1. Communication _____ help our problems.
2. __________ of communication not ____________.
3. Communication is a ________.
4. Meanings are in __________.
5. Communication is __________ and __________.
6. Communication is BOTH intentional and unintentional.
COMMUNICATION MISCONCEPTIONS

7. Saying something is NOT the same as communicating it.

8. Communication is ___________.

9. Feelings need to be shared ________________.
COMMUNICATION PRINCIPLES

1. Communication is Transactional
2. Content & Relational Meaning
   (__________)  (__________)
3. Intentional or Unintentional
4. Irreversible
5. __________________________
A competent communicator is both __________ and ____________.
WHAT MAKES A COMPETENT COMMUNICATOR?

FIRST you must know...

1. There is NO ideal way to communicate...it is an ART!
2. Competence is situational.
3. Competence can be learned.
CHARACTERISTICS OF A GOOD COMMUNICATOR...

1. A wide range of behaviors.
2. Ability to choose which one/when.
3. Skill at using them.
4. ____________________________
5. ____________________________
TEAM TEACHING ASSIGNMENT

Exchange Information...

1. Names
2. Home/Cell Phones/emails
3. Schedule

Assignment details available at http://academic.rcc.edu/romero.